

## Electronic Acknowledgement Receipt

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<b>Title of Invention:</b>	Tracking and acting on one and done
<b>First Named Inventor/Applicant Name:</b>	Sarah H. Kiefhaber
<b>Customer Number:</b>	48500
<b>Filer:</b>	Douglas W. Swartz/Karen Whittenburg
<b>Filer Authorized By:</b>	Douglas W. Swartz
<b>Attorney Docket Number:</b>	4366-140
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed	4thIDSAsFiled11Jul2007Wit hPTO.pdf	1908830 880a23b78d357db791463c57b8e29d1 bcb8d3971	no	12

### Warnings:

<b>Information:</b>					
This is not an USPTO supplied IDS fillable form					
2	Foreign Reference	EP00501189A2.pdf	2497219	no	45
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17	NPL Documents	ProductFeaturesguidetocallc enterautomationCRCInfoSys temspg95.pdf	79710	no	1
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18	NPL Documents	NPRIPowerguide.pdf	208219	no	1
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19	NPL Documents	NPRIsPredictiveDialingPack age1993ComputerTelephony .pdf	518052  98a7dfefdae737ff10e886cf477a66090e 8c14f8	no	1
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20	NPL Documents	NPRICallCenterSoftwareYou CantOutgrow.pdf	178194  b1a7218ab443d383f74138a052552a56 b4071a16	no	1
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21	NPL Documents	VASTVoicelinkApplicationSo ftwareforTeleservicing.pdf	2980970  ed3b50a56d57d478567d18f81202db7 53fee41f	no	42
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23	NPL Documents	AvayaBusinessAdvocatePro ductSummary.pdf	1197136  302f87710a6f06af4fca677f73760ba38a fcb406	no	3
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25	NPL Documents	CentreVuAdvocateRelease9 UserGuide.pdf	22926267  8516313007b8abf5c5e2e55e3a197357 251aa800	no	293
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27	NPL Documents	DomainNameServiceChp9.p df	2263941  d647f06fabf0861a98cb051ae286d008f ca4f12b	no	21
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.